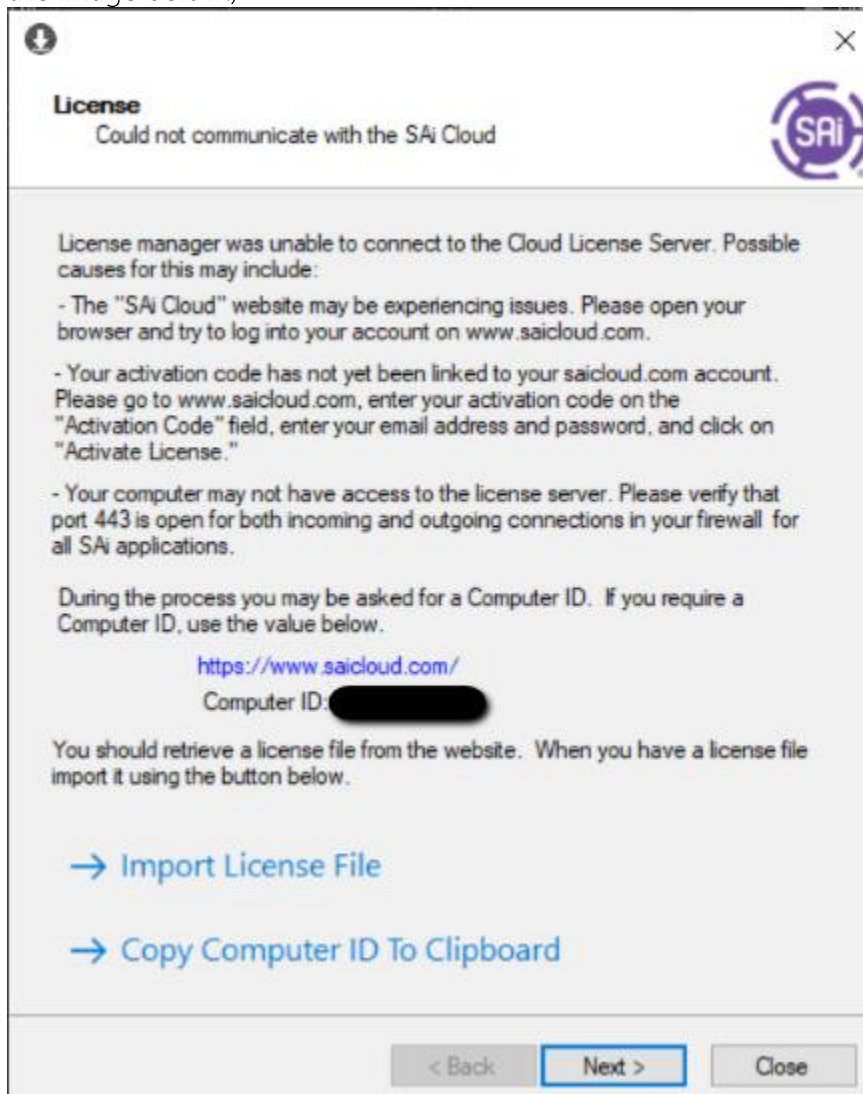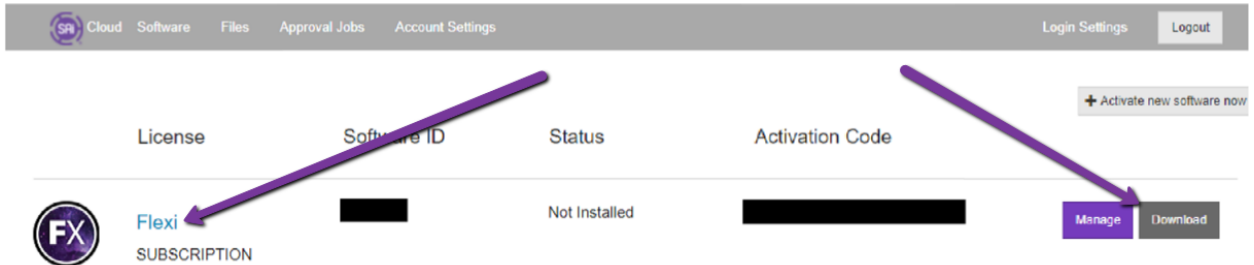In rare cases, you may not have an internet connection and cannot have an internet connection for one reason or another. There is a way to license your software while your computer does not have an internet connection, but you will need another computer that does have access to the internet.

1. Open your license manager (if you don't know how or where, see: Managing your Flexi License).
   o If you haven't already, enter in your activation code.

2. Your license Manager will appear as below. Write down the **Computer ID** exactly as it is listed including capitalization (it is located where you see the black field in the center of the image below.)
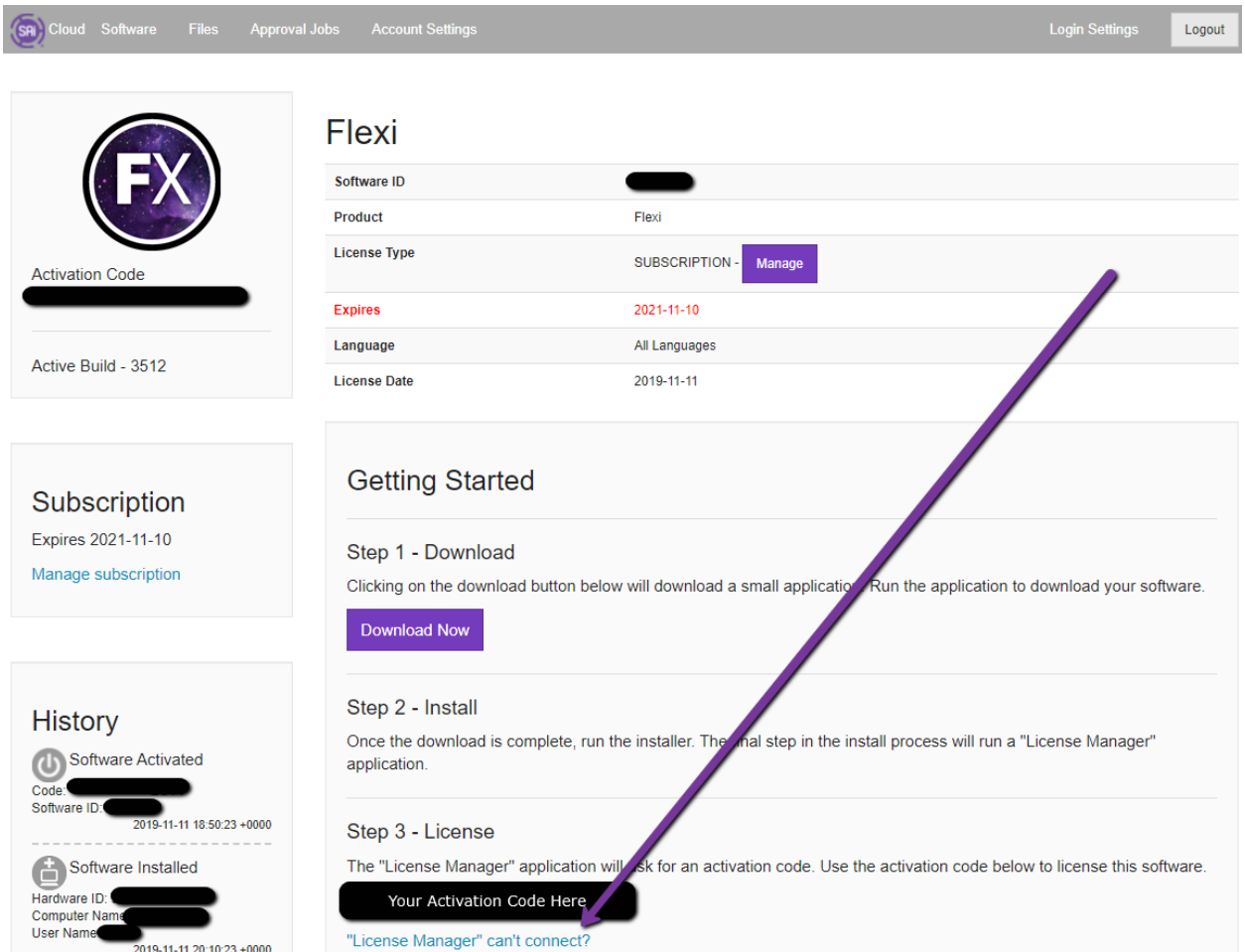
3. On a different computer that **has an active internet connection**, on your web browser go to **saicloud.com** and log in to your account.

4. Locate your your license and click on "Flexi" on the left or "Download" on the right-hand side.

5. On this screen, make sure the Expiration Date is in the future if relevant. If it is not, contact our Customer Support team. Otherwise, click "License Manager Can't Connect" at the bottom.

6. On the next screen, enter in the **Computer ID** as you wrote it down in Step 1.
   The **Computer Name** can be whatever you want it to be to help you remember what

computer the license is on. Then click Create License Now.

Create License

Go Back

Your software will be licensed to be used on the computer with the matching Computer ID. This license will not work on another computer.

Computer ID	211708FTHB7A
Computer Name	Production Computer

Create License Now

7. You'll then be returned to the License ID screen. Click **"Download License."**
The software will download a .lsn file. Using a thumb drive or some kind of transfer media, return it to the computer without an internet connection.

Cloud   Software   Files   Approval Jobs   Account Settings   Login Settings   Logout

FX

Activation Code

Active Build - 3512

Flexi

Software ID	
Product	Flexi
License Type	SUBSCRIPTION - Manage
Expires	2021-11-10
Language	All Languages
License Date	2019-11-11

Subscription

Expires 2021-11-10

Manage subscription

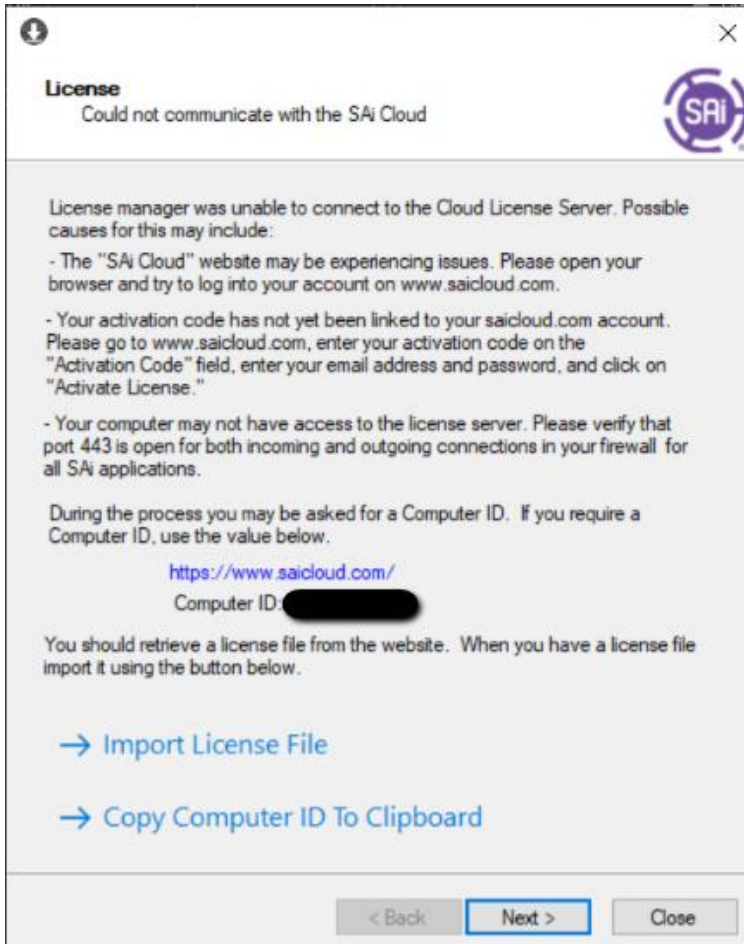### Current Install

Computer ID:

Computer Name: Production Computer

User Name:

Aug 30, 2021

Download Now

License Removed?
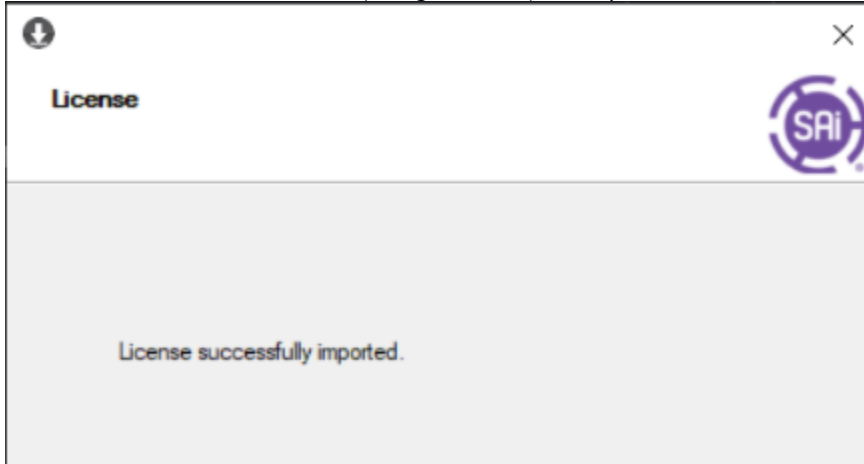
Download License

History

8. On the **License Manager** on the **original computer,** click Import License File and select the file.

9. The license should be valid and it will say "License successfully imported." You can now use Flexi on that computer without the internet. If your license has an expiration date, you

will need to follow these steps again to update your license after that date.